



SOUTHWIND-WINDYKE ANNEXATION

Frequently Asked Questions (FAQ's)

Q: When does this annexation become official?

A: The Memphis City Council officially annexed the Southwind-Windyke area on July 1, 1997. The annexation is effective at midnight, December 31, 2013.

Q: I recall some mention of annexation some years ago, but why am I just hearing about our community being officially annexed now?

A: In December 1997, residents in Southwind and Windyke sued to stop the annexation, but in December 2005, they agreed to an annexation date of Dec. 31, 2013. As part of that agreement, the commercial areas of Southwind and Windyke were annexed in 2006 because the commercial areas needed the city's services more urgently because of the growth in the area.

Q: The safety of our community is most important to me and my family. What can you tell me about Memphis Police being prepared for this annexation? Also, given the shift in responsibilities, have any issues with 911 been addressed?

A: We don't anticipate any 911 issues. Memphis Police have been in regular contact with the 911 Office regarding the routing of calls from the area to Memphis Police Department. Your neighborhood will be served by the Ridgeway Station precinct, 3840 Ridgeway Road, (901) 636-4531, mpd@memphispolice.org.

EMS, fire and other services will be provided from:

- Fire Station 52 (6675 Winchester)
- Fire Station 55 (4602 Riverdale)
- Fire Station 62 (4647 Forest Hill Irene - mutual aid from Shelby County Fire)
- Memphis Animal Services is at 2350 Applying City Cove, (901) 636-PAWS (7297)

Q: I've paid Fire Fees to Shelby County through my Memphis Light Gas and Water (MLGW) bill. Is there a difference in the amount I will have to pay on my MLGW bill for the Fire Fee since the Memphis Fire Department will now be responsible for service?

A: Shelby County fire fees will no longer be on Southwind-Windyke utility bills effective January 1, 2014. Fire fees are not charged by Memphis Fire Services; Memphis Fire Services is instead funded through the City's General Fund which is supported by City property taxes.

Q: I am contracted with a company that handles my trash pick-up. How will garbage disposal work now and when will the switch to the City picking up trash and recycling start?

A: City of Memphis Public Works/Solid Waste Management will deliver garbage carts and recycling bins to homes Tuesday, December 31st. Detailed service information will be attached to each garbage cart upon delivery. Solid waste collections will be provided weekly on MONDAY and the first collection will be Monday, January 6th. City contractor Republic Services will be your service provider for containerized garbage and recycling collections. City of Memphis Solid Waste Management crews will provide, trash, yard debris/bulky item collections, typically on the same day that Republic Services picks up garbage and recycling.

The residential customer fee for solid waste services is currently \$22.80 per month. Customers should notice this additional charge on their January MLGW bill, depending on the customer's actual billing cycle.

For additional information visit: <http://memphiswaste.memphistn.gov>

Q: When will I be taxed by the City of Memphis?

A: The City property tax rate is \$3.40 for every \$100 of value and is among the lowest in the nation. Property tax bills are mailed on or around July 1st each year to property owners and, if paid through an escrow account, also to the mortgage holder. Your taxes are due by August 31st and can be paid in person or mailed to:

City Treasury Office
125 N. Main St. Room 375
Memphis, TN 38103
Cashier hours: Monday - Friday 8:30am - 4:30pm

Also, property taxes can be paid at any First Tennessee bank location with tax bill and check or money order, and by phone at (901) 576-7200 or 1-866-340-7379.

Q: Will we be charged a City Stormwater Fee versus the current County Stormwater Fee?

A: Yes, you will be charged a City Stormwater Fee. A majority of residents will pay \$4.02 per month. Residential property owners with impervious area more than 4,794 square feet will pay \$6.02 per month while occupants of apartments and condos will pay \$1.65/month and \$2.29/month respectively. Customers should notice an additional Stormwater Fee charge on their January MLGW bill, but this will depend on the customer's actual billing cycle.

Q: Will my vehicle registration process change?

A: Because the City of Memphis no longer requires vehicle inspections, there should be no change in your vehicle registration process.

Q: What, if any, impact will this annexation have on local schools?

A: Any issues with local schools will be handled by the Shelby County School Board.